

UK Parachuting Terms and Conditions & Privacy Statement

Thank you for booking your skydive experience with UK Parachuting. Our professional and dedicated skydiving staff will guide you through the thrill and exhilaration of freefall and Hopefully make this an experience to remember.

Please read this document carefully make sure you agree to the terms & conditions. before booking your skydive

General-Bookings are made on the understanding that any skydive will only take place in accordance with the safety guidelines imposed by the Civil Aviation Authority (CAA) and the British Skydiving (National Governing Body NGB).

Your contract is with UK Parachute Services Limited trading as UK Parachuting, We accept the booking subject to you agreeing to the conditions set out in the terms & conditions. Please read the booking conditions carefully which explain your respective rights and obligations.

UK Parachuting are the booking agent for Beccles & Sibson Skydivers Limited (B & S Ltd). B & S Ltd have two British Skydiving (BS) Parachute Training Organisations (PTO's) at Beccles and Sibson Airfield. The PTO's carry out all parachuting activities and are governed by our NGB, British Skydiving

When you make a booking, you are confirming you have the authority and accept the terms & conditions. By agreeing to these terms & conditions you consent to the use of your information by us in accordance with our Privacy Policy.

A booking and binding contract is made with us when:

- You complete the booking online or by phone and pay a deposit or full balance.
- We issue you with a 'Booking confirmation' with 'Detailed instructions' including:
 - British Skydiving Medical Self Declaration
 - British Skydiving Membership
 - Beccles/Sibson Skydivers Club Membership
 - The time and date of your skydive booking

These booking conditions form the entire agreement between us.

The "Booking confirmation" and "Detailed Instructions" email:

Participation Requirements

The Following waiver must be completed prior to your skydive.
Please click on the link appropriate to your skydive

- [Beccles Tandem Registration](#)
- [Sibson Tandem Registration](#)
- [Beccles AFF Registration](#)
- [Sibson AFF Registration](#)

Notes:

- *If you have doubts about your fitness to do a tandem jump, please discuss this with your doctor. They should read [this form](#) before giving the advice*
- *Over the Age of 16 and under the age of 18 on the day -A parental/guardian consent is required for all forms. These forms must be completed prior to your training and jump, these forms must be signed by your Parent/Guardian*
- *only the person carrying out the parachute jump, or course is to complete the online waiver.*

Only a Director of UK Parachuting or a manager of B & S Ltd has the authority to vary or omit any of these terms and or promise any discount or refund.

Any offer shown via our website, or a 3rd party voucher supersedes details published in any Charity brochure.

UK Parachuting / B & S Ltd will make every effort to comply with the preferred dates for booking. In circumstances where we reasonably decide that you cannot participate in the skydiving challenge for medical or safety related reasons, we reserve the right to decline an individual on these grounds including failure to arrive on time for your prior confirmed skydive.

Please note that any admin or deposit fees are non-refundable in all cases. UK Parachuting / B & S Ltd will make every effort to comply with the preferred dates for booking. If the dates are unavailable, UK Parachuting / B & S Ltd will contact you prior by text or email to your attendance to arrange an alternative. An individual making a group booking on behalf of other participants acknowledges and accepts these terms & conditions on behalf of the participants. You will receive a separate booking confirmation email from UK Parachuting.

Privacy Statement –In order to process your booking and to ensure your skydiving challenge runs efficiently and safely; we need to use the information provided to us for business processing purposes and in conjunction with the British Skydiving and GDPR requirements. If you have chosen to participate in a charity fundraising event, we may share your details with that charity to prevent fundraising fraud and financial crime. We will not share, rent or sell your Data therefore any direct marketing will be for the purposes of non-profit and charity purposes or UK Parachuting direct communication only. The information may be provided to security or credit checking agencies, public authorities if required to do so by law. We will not, however, pass any sensitive information on to any

person including details of any disabilities. In making this booking, you consent to this information being used and passed on to the relevant organisations for the purposes disclosed.

Here at UK Parachuting B & S Ltd we take your privacy seriously and will only use your personal information to administer your account and to provide the products and services you have requested from us.

Safeguarding – British Skydiving and its Affiliated Parachuting Training Organisations (PTOs) acknowledge the duty of care to safeguard and promote the welfare of those taking part in our sport and is committed to ensuring safeguarding practice reflects statutory responsibilities, government guidance and complies with best practice and requirements.

Cancellations Rebooking & Additional Fees Payable-

Changing a date – Any changes to your chosen dates should be notified to us within 14 days an administration charge of £30 per person is payable and any changes to the refund policy is at the discretion of UK Parachuting Directors only.

Third Party Vouchers (Buy a Gift, Virgin etc) - Once redeemed and booked by UK Parachuting vouchers cannot be unredeemed or refunded but can be transferred to another person.

Failure to Arrive– If you fail to arrive on the time and date stated for your course, you will not be entitled to a refund of any fees or deposits paid. Fees or Deposits paid are not transferrable. You will remain liable for any final balance of payment if you fail to arrive. A new deposit maybe required should you choose to re-arrange.

Disclosure & Documentation– On the day of the course, if you do not conform to the age, weight and health requirements of the CAA and the British Skydiving, or you do not have the correct paperwork required for skydiving you will not be permitted to take part in any skydive.

Documentation – A smart waiver online form is included in your confirmation email and this needs to be completed before arrival. Failure to complete this waiver before arrival may result in a delay to your skydive as we work on a “first come first serve” policy. If you have not completed the waiver before arrival, we have the facility to complete this waiver on the day. Only the person carrying out the parachute jump, or course is allowed to complete the online waiver”.

You may not be able to skydive unless you have the appropriate signatory requirements. You will not be entitled to a refund of any fees or deposits paid.

Weather Conditions- If inclement weather or technical problems with the aircraft or instructors prevent skydiving on the day booked, you will be able to rebook a mutually convenient date free of charge. Refunds will not be made under these circumstances.

Duration on the day– Due to irregularities in weather, aircraft limitations and numbers of participants on the day of the course, you may need to be at the drop zone for the entire day, irrespective of your arrival time.

Group Bookings- You accept responsibility for these terms on behalf of all participating members of the group including payment of deposit. If a group booking has been made and some of the group fails to turn up, the non-group prices will be charged.

Redeeming Vouchers-Any vouchers purchased are non-refundable and are not valid beyond the expiry date. To transfer the voucher to another person there is an administration charge of £30. To extend a booking or a voucher for 3 months there is an administration charge of £49 per person.

All standard UK Parachuting terms and conditions apply to bookings made to redeem vouchers or via other agencies. Once a date has been booked to redeem a voucher, if the participant does not turn up the voucher will be deemed used.

For “Our solo - learn to skydive AFF courses”– It may be necessary for the jump to take place at a later date following the ground training you will be able to rebook a mutually convenient date free of charge. Refunds will not be made under these circumstances.

Non-Refundable Deposit or Full Balance - In all cases you agree to pay upfront either a £50 (tandem) £150 (AFF) Non-Refundable deposit per person or payment in full for the experience. The payment method and details are taken securely at the time of booking. Any remaining balance of your skydive is due/owed prior to or on the day you arrive at the parachute centre for your skydive. Payment is either by cash or card and is non-refundable.

Charity Skydiving & Fundraising – You can find a list of our affiliate charities can be found on our website <https://ukparachuting.co.uk/about-charity-skydiving/>

Our affiliate charities qualify for a discounted skydiving rate which can increase the donations received by the charity you may support a charity of your own choice by contacting them direct and confirming they will accept your skydiving challenge including donations received and which suitable campaign method should be used for fundraising.

You can choose to fundraise in different ways:

Self-funding method– You are responsible for the cost of the skydive in its entirety including the non-refundable £50 deposit and the final balance on the day of arrival you should then ensure your chosen charity receives all of the funds you raise via a suitable agreed method of donation.

Fundraising whilst skydiving for free or at minimal cost-You are responsible for paying the £50 Non-refundable deposit personally on the date of booking. Simply, raise the minimum sponsorship amount recommended by your chosen charity and aim to exceed this

target. Partial sponsorship raised goes towards the cost of your skydive whilst any additional and exceeded sponsorship monies should be given to your chosen charity also via a suitable agreed method of donation for example online giving sites. Depending on the charity you choose you may be able to cover the entire cost of the skydive in full; regardless a minimum £50 Non-refundable deposit contribution is always payable at outset by each individual participant. You should contact the event organiser or charity direct for additional information regarding skydiving for 'Free' or at minimal cost if it is not shown on the events pages on our website or the charity information pack.

Important* –Confirmation and evidence of the minimum sponsorship amounts raised are required on the day of arrival from a smart device or paper print equivalent from your online 'giving' site or any other suitable approved charity method. UK Parachuting / B & S Ltd are in no way responsible or liable for the collection of charity sponsorship or the receipt of donations. When fundraising you must make it clear how much you are raising and how much of the sponsorship will contribute towards your costs. You must not start to collect sponsorship until you have received written confirmation of your booking from us.

Disabilities – Our Challenges are open to participants of all backgrounds, and we will do our best to cater for any special requirements you may have. If you have any medical problem or disability which may affect your involvement in the challenge, you must provide us with full details at booking by email or telephone (such information will be dealt with in a confidential manner).

Before we confirm your booking, we will advise as to the suitability of the skydiving event. In circumstances where we reasonably decide that you should not participate in the skydiving challenge for medical or safety related reasons we reserve the right to decline the booking.

Height & Weight Restrictions – Our weight limit for parachuting is 100 kg for Male and 99kg for Females. There is no height limit for Skydiving; however, your weight should be in proportion to your height.

- **Please note you may be weighed prior to your tandem jump and if over the weight limit you will not be able to jump (100kg Men 99kg women)**

Health - You are required to lift your legs up in front of you to avoid injury to yourself and your instructor on landing. You must have the strength, flexibility,

and limb control to achieve this. We have BMI restrictions in place to ensure this is achievable. The maximum permitted **BMI is 39.9**. If you have any chronic health issues you must obtain a Doctor's Certificate before jumping. If you have limited mobility or limb control, we may well be able to take you skydiving! Get in contact to organise an assessment with our Chief Instructor.

Sibson sibsonci@ukparachuting.co.uk

Beccles jump@ukparachuting.co.uk

Video Photography and Media—You may request the skydive to be filmed for an additional cost. You agree that any stills or video recordings taken prior to, during, or after the event, which may include your personal image, may be used in media context connected with the event, we will retain all rights, title and interest in such digital imagery video or still made by us including but not limited to any royalties, proceeds, or other benefits derived from such material. You should expect to wait up to 48 – 72hrs to receive your video and photos of your skydive. Footage will be emailed to you via a WeTransfer link or Shred

Accuracy of information – We always endeavour to ensure any information on prices both on our website and in our brochures is up to date and accurate; however, the information and prices shown sometimes do change from time to time. We make every effort to ensure the accuracy of the website however regrettably errors do occasionally occur, and we reserve the right to correct prices and other details in these circumstances. You must therefore ensure you check the price and all other details at the time of booking and on receipt of your booking confirmation and detailed instructions.

Fraud and Financial Crime- Charities and supporters can be victims of fraud or financial crime. Therefore, UK Parachuting B & S Ltd takes reasonable steps to prevent fraudulent activity. Any concerns that an appeal or activity may be fraudulent should be reported to the charity direct or the police. The participant is responsible for ensuring all sponsorship monies are collected and donations are received by the allocated charity, all sponsorship money should be sent directly to the Charity or through a reputable online 'giving' site which has been approved by your chosen charity. Any refunds made to sponsors due to event cancellation should be dealt with efficiently and transparently by contacting the charity involved and arranging a suitable method of reimbursement if required to do so.

Safety –This is a question that many people ask themselves before deciding whether to enrol on a beginners' parachute course.

If enrolling in an AFF course be aware that skydiving is a relatively safe sport if the training, equipment, and procedures all conform to Nationally high standards. You will be assessed during your ground school and by way of a written exam at the end of your ground school. If you fail to pass the written exam and/or fail to show the necessary level of competency while carrying out your drills, you will not be allowed to carry out your skydive. Your skydive may be postponed to allow time for extra training. This may incur further costs dependant on the amount of extra training required.

British Skydiving (NGB) has built up an extensive database, which can help to answer some of these questions. There is no such thing as a totally safe parachute jump. The risk may be fairly low for some types of jump but there is always some risk. As with any action sport, sport parachuting can never be entirely risk-free. All those who choose to participate in the sport therefore voluntarily accept an element of risk. Here, our purpose is to provide data to quantify the risk and help you to make an informed choice.

Insurance –Included in the price of your skydive is temporary membership to the British Skydiving, which covers you for third party Liability only up to £5,000,000. This does not, cover you for personal injury and you are therefore strongly advised to arrange personal cover for yourself.

You can visit the British Skydiving website for more information here

<https://britishskydiving.org/insurance-travel/>

Please contact us prior to booking should you have any questions relating to our terms and conditions or Privacy Statement

Email: Book@ukparachuting.co.uk Tel: 01502 476131